

**Customer Service Information Record  
CLEC User Requirements**

OBF LSOG 4										
FIELD NUMBER	OBF FIELD NUMBER	FIELD NAME	FIELD DESCRIPTION	FIELD LENGTH	USAGE**	VALID ENTRIES	USAGE REQUIREMENTS		COMMENTS	
							* = Multiple iterations	R = Required - Always transmitted		C = Conditional - Query - Required or prohibited under specified circumstances specific to other fields. Response - Required if information exists on Customer Records. N/A = Not applicable
							QUERY	RESPONSE		
1	1	CCNA	Customer Carrier Name Abbreviation - Identifies the COMMON LANGUAGE? IAC CODE for the customer submitting the inquiry and receiving the response.	3 a				C	N/A	Field is required if CC is not populated, otherwise prohibited.
2	2	TXNUM (replaces INQNUM)	Inquiry Number - Identifies the customer provided tracking number to link the inquiry with the response.	16 a/n				R	R	Field name changed to align with OBF issue 1671.
3	3	TXTYP	Transaction Type - Identifies the type of inquiry.	1 a		E = Customer Service Information (CSI) T = Listing(s) for TN		R	R	BellSouth suggested valid values: E = Customer Service Information (CSI) which includes listings, billing, directory delivery T = Listing(s) for TN(s)
4	4	DT-SENT	Date Sent - Identifies the date the transaction is sent.	8 N		CCYYMMDD		R	R	<i>BellSouth currently captures the following in the gateway: DT-SENT field in the format "CCYYMMDD", where "CC" is the century, "YY" is the year, "MM" is the month, and "DD" is the day.</i>
5		TM-SENT	Time Sent - Identifies the time the transaction is sent	6 N		HHMMSS				TM-SENT field in the format "HHMMSS", where "HH" is the hour. "MM" is the minutes and "SS" is seconds
5		D/TRCVD	Identifies the date and time the transaction is received at the ILEC gateway.	18 a/n					R	Metric Standards: CCYYMMDDHHMMSSSS Military time to be used, do not need AM/PM Seconds are needed to support transaction metrics.
6	5	CC	Company Code - Identifies the Exchange Carrier generating the inquiry.	4 a/n				C	N/A	Field is required if CCNA is not populated, otherwise prohibited. Valid Values: OCN Codes Values supported: '7421' - AT&T or '7682' - ALS.
7	6	AGAUTH	Agency Authorization Status - Indicates that the customer is acting as an end user's agent and has authorization on file.	1 a		Y = Authorization on File N = Authorization not on file		O		
10	9	ATN	Account Telephone Number - Identifies the Account (Billing) Telephone Number of the End User.	10 N			This field may be used for inquiries, when AN, WTN, or ECCKT are not populated.	C	C	Inquiry: <del>E</del> ATN should be populated when <del>E</del> AN, WTN, or ECCKT are not populated, otherwise prohibited. Response: Required when the <del>E</del> AN is not populated, otherwise prohibited. This field would represent the receiving company's ATN. <i>BellSouth Response - The field name should be ATN or AN and this would indicate the CSR to pull.</i>
11	10	AN	Account Number - Identifies the customer account number. Non-dialable account number	10 N or 13 A/N			This field may be used for inquiries, when ATN, WTN, or ECCKT are not populated.	C	C	Inquiry: AN should be populated when ATN, WTN, or ECCKT are not populated, otherwise prohibited. Response: Required when the ATN is not populated, otherwise prohibited. This field would represent the receiving company's AN. <i>BellSouth Response - The field name should be ATN or AN and this would indicate the CSR to pull.</i>
12	11	WTN	Working Telephone Number(s) - Identifies the working telephone number at the end user's location.	10N			This field may be used for inquiries, when ATN, AN, or ECCKT are not populated.	C	C*	Inquiry: Required when AN, ATN and ECCKT are not populated, otherwise prohibited. Response: Required if information exists on CSI. If populated on query only the line level information is returned.
13	12	TERS	Terminal Numbers - Identifies the number for a non-lead line in a multi-line hunt group or consecutive range of terminal numbers associated with the TNS for this request.	10 a/n			This field will be accompanied by a WTN entry.	N/A	C	Response :Required if information exists on CSI.

**Customer Service Information Record  
CLEC User Requirements**

OBF LSOG 4										
FIELD NUMBER	OBF FIELD NUMBER	FIELD NAME	FIELD DESCRIPTION	FIELD LENGTH	USAGE**	VALID ENTRIES	USAGE REQUIREMENTS		COMMENTS	
							* = Multiple iterations	R = Required - Always transmitted		
							QUERY	RESPONSE		
14	13	CS	Class of Service - Identifies the type of service for this inquiry.	5 a/n			The type of service identifies the end user account as business, residential, or government.	N/A	R	Optional when TXTYP was 'E' (CSI only) or 'M' (CSI plus listing).
15	14	TOS	Type of Service - Identifies the type of service.	4 a/n		<u>1st Character:</u> 1=Business, 2=Residence, 3=Government, 4=Coin, 5= Home Office <u>2nd Character:</u> A=Multi-line, B=Single line, C=Coin, D=Advance Services, E=CENTREX Resale, H=ISDN BRI, J= PBX trunk, K=ISDN PRI; - = Not applicable <u>3rd Character: Class</u> M = Measured Rate F = Flat Rate G = Message - = Not applicable <u>4th Character (characterization)</u> F = FXS (Foreign Exchange Service) G = Semi-public N = Normal P = Prison/Inmate R = RCF W = WATS - = Not applicable	The type of service identifies the end user account as business, residential or government.  This field will indicate how the account will be ordered. If it is currently a single line and the new order would make it multi-line, then the inquiry would be for a multi-line.	N/A	R	
16	15	NAME	End User Name - Identifies the name of the end user.	25 a/n				N/A	R	<i>BellSouth Response - The listed name on the CSR is populated from the Directory Listing information, not from the EU name.</i>
18	17	SANO	Service Address House Number - The house number of the service address.	8 a/n				N/A	C	Response: Required if information exists on CSI.
19	18	SASF	Service Address House Number Suffix - Identifies the suffix for the house number of the service address.	5 a/n				N/A	C	<i>BellSouth Response - For ex. 450 1/2 SW Main St W. SASF, DDASF, and LASF all refer to the data of 1/2 in this example. Response: Require if information exists on CSI.</i>
20	19	SASD	Service Address Street Directional - Street directional of the service address.	2 a/n		E = East; W = West; N = North; S = South; NE = Northeast; NW = Northwest; SW = Southwest; SE = Southeast		N/A	C	Response: Required if information exists on CSI.
21	20	SASN	Service Address Street Name - Identifies the street name of the service address.	50 a/n			If no street name exists, may be rural route, general delivery or other description for delivery/service destination.	N/A	C	Response: Required if SADLO is not populated, otherwise optional.

**Customer Service Information Record  
CLEC User Requirements**

OBF LSOG 4										
FIELD NUMBER	OBF FIELD NUMBER	FIELD NAME	FIELD DESCRIPTION	FIELD LENGTH	USAGE**	VALID ENTRIES	USAGE REQUIREMENTS * = Multiple iterations R = Required - Always transmitted C = Conditional - Query - Required or prohibited under specified circumstances specific to other fields. Response - Required if information exists on Customer Records. N/A = Not applicable	QUERY	RESPONSE	COMMENTS
22	21	SATH	Service Address Street Thoroughfare - Identifies the thoroughfare portion of the street name of the service address.	10 a/n				N/A	C	Response: Required if information exists on CSI.
23	22	SASS	Service Address Street Suffix - Identifies the suffix of the street service address	4 a/n				N/A	C	<i>BellSouth Response - SASS, DDASS, and LASS all refer to the same data from the address information. For ex. 450 ½ SW Main St W. In this example "W" is the data for these fields. Response: Required if information exists on CSI.</i>
24	23	ROOM	Room - Identifies the room of the end user's location.	15 A/N			May designate a room, slip, lot, unit, or apartment.  When entering other than room number, include "slip", "lot", "unit", "apt", "suite", etc. as part of the entry.	N/A	C	Response: Required if information exists on CSI.
25	24	BLDG	Street Address Building - Identifies the building located at the street address.	9 a/n			Designates the building when there are multiple buildings at one address.	N/A	C	Response: Required if information exists on CSI.
26	25	FLOOR	Floor Number - Identifies the floor of the end user service location.	12 A/N				N/A	C	Response: Required if information exists on CSI.
28	27	SADLO	Service Address Descriptive Location - Identifies additional location information about the service address.	100 a/n				N/A	C	Response: Required if information exists on CSI.
29	28	CITY	City - Identifies the city, village, township, etc. of the end user service location.	25 a/n				N/A	R	
30	29	STATE	State - Identifies the two character postal code for the state/province of the end user service location.	2 a				N/A	R	
31	30	ZIP CODE	Service Address Zip Code - Identifies the zip code or postal code of the service address.	5 N or 9A/N				N/A	R	
33	32	PIC	InterLATA Presubscription Indicator Code - Identifies the presubscription indicator code (PIC) for the carrier the customer has selected for InterLATA traffic.	4 a/n		Valid PIC Code None	None - Customer does not want to pre-subscribe.	N/A	R	
34	33	LPIC	IntraLATA Presubscription Indicator Code - Identifies the presubscription indicator code (PIC) for the carrier the customer has selected for IntraLATA traffic.	4 a/n		Valid PIC Code None	None - Customer does not want to pre-subscribe.	N/A	R	
35	34	ECCKT	Exchange Company Circuit ID - Identifies a provider's circuit identification.	36 A/N		See OBF text for field format	The layout of the field may be defined by the COMMON LANGUAGE standards.	C	C	Query: ECCKT should be populated when AN, WTN or ATN are not populated, otherwise prohibited. Response: Required if information exists on CSI.

**Customer Service Information Record  
CLEC User Requirements**

OBF LSOG 4										
FIELD NUMBER	OBF FIELD NUMBER	FIELD NAME	FIELD DESCRIPTION	FIELD LENGTH	USAGE**	VALID ENTRIES	USAGE REQUIREMENTS * = Multiple iterations R = Required - Always transmitted C = Conditional - Query - Required or prohibited under specified circumstances specific to other fields. Response - Required if information exists on Customer Records. N/A = Not applicable	QUERY	RESPONSE	COMMENTS
36	35	NC	Network Channel Code - Identifies the network channel code for the circuit(s) involved. The network channel code describes the channel being requested.	4 a/n			The first two alpha characters are the channel service code which identifies the channel service. The third alpha/numeric character identifies the type of conditioning required on the channel. If there is no conditioning required, this position is a hyphen. The fourth alpha character indicates optional features, such as bridging. If no options are required, this position is a hyphen. Channel codes may be used in lieu of NC/NCI codes.	N/A	C	Response: Required if information exists on CSI.
37	36	NCI	Network Channel Interface Code - Identifies the electrical conditions on the circuit at the ACTL/Primary Location.	5-12 a/n		See OBF text for field format	This field must also be compatible with the NC on the request.	N/A	C	Response: Required if information exists on CSI.
38	37	SECNCI	Secondary Network Channel Interface Code Identifies the electrical conditions on the circuit at the secondary ACTL or end user location.	5-12 a/n		See OBF text for field format	This field must also be compatible with the NC on the request.	N/A	C	Response: Required if information exists on CSI.
41	40	FEATURE	Feature Codes Identifies the type of feature associated with the line.	6 a/n			Codes for feature identification may include: USOCs, FIDs, TCIF maintained EDI codes or ISDN Ordering Codes (IOCs).	N/A	R*	May occur multiple times for each associated WTN. Feature information MUST be linked to each associated WTN.
43		FEATDES	Feature Description English description of feature.	35 A/N ??			Field not supported by OBF.	N/A	C*	Response: Required if information exists on CSI.
42	41	FEATURE DETAIL	Feature Detail Identifies additional information for the type of feature associated with the line.	24 a/n				N/A	C*	Response: Required if information exists on CSI.
44	42	PULSE	Pulsing Type Identifies the pulsing of the end user or DID working telephone number.	2 or 4 a/n		DP = Dial Pulse MF = Multi-frequency DTMF = Dual Tone Multi-frequency		N/A	R C	Response: Required if information exists on CSI.
45	43	BLOCK	Blocking Exceptions Identifies the blocking exceptions for the telephone number.	1 a/n		A = No collect & third party B = No third party C = No collect call D = No 1+ H = No Directory Assistance Call Completion (DACC)	This field may be exchanged in multiple iterations.	N/A	C*	Response: Required if information exists on CSI.
46	44	LST	Local Service Termination Identifies the CLLI code of the end office switch from which service is being provided.	11 a/n				N/A	C	Response: Required if information exists on CSI.
47	45	DTK	DID Trunk Quantity Indicates the quantity of DID trunks.	up to 4 n			This field may be used when DID Service exists.	N/A	C	Response: Required if information exists on CSI.
48	46	DTGN	DID Trunk Group Number Identifies the DID trunk group number.	3 or 4 n			This field may be used when DID Service exists.	N/A	C	Response: Required if information exists on CSI.
49	47	DGOUT	DID Digits Out Indicates the number of digits out pulsed from the central office to the customer's equipment.	2 n		00-99	This field may be used when DID Service exists.	N/A	C	Response: Required if information exists on CSI.

**Customer Service Information Record  
CLEC User Requirements**

OBF LSOG 4										
FIELD NUMBER	OBF FIELD NUMBER	FIELD NAME	FIELD DESCRIPTION	FIELD LENGTH	USAGE**	VALID ENTRIES	USAGE REQUIREMENTS * = Multiple iterations R = Required - Always transmitted C = Conditional - Query - Required or prohibited under specified circumstances specific to other fields. Response - Required if information exists on Customer Records. N/A = Not applicable	QUERY	RESPONSE	COMMENTS
50	48	DRTI	DID Route Index Number Identifies the route index number assigned to the DID trunk group.	3 N Min - 4 N Max			This field may be used when DID Service exists.	N/A	C	Response: Required if information exists on CSI.
51	49	DTLI	DID Telephone Line Identifier Identifies the lead telephone line identifier of the DID trunk group.	10 N			This field may be used when DID Service exists.	N/A	C	Response: Required if information exists on CSI.
52	50	DTKID	DID Trunk Identifier Identifies the trunk ID of the existing DID service.	10 A/N			This field may be used when DID Service exists.	N/A	C	Response: Required if information exists on CSI.
53	51	HNTYP	Hunting Type Code Identifies the type of hunting involved.	1 n		1 = Preferential 2 = Sequential 3 = Circular 4 = Combination (CENTREX) 5 = Multiple series completion with term numbers 6 = Multiline circular with term numbers	These forms of hunting are generic types and are offered by the provider using various or different names for the hunt type categories.	N/A	C	Response: Required if information exists on CSI.
54	52	HID	Hunt Group Identification Identifies the existing hunt group.	1 or 4 A or up to 3 N			This field may be used with multiple iterations as needed.	N/A	€	Response: Required if information exists on CSI.
55	53	HTSEQ	Hunting Sequence Identifies the sequence of numbers in the hunt group.	10 a/n			This field may be used with multiple iterations as needed.	N/A	C*	Response: Required if information exists on CSI.
57	55	FPI	Freeze PIC Indicator Indicates that the end user requested a freeze option for the PIC, LPIC, or IPIC.	1 a		A = Freeze LSP's Intra B = Freeze LSP's Both Intra and Inter E = Freeze LSP's Inter J = Freeze LSP's End User Customer's Inter K = Freeze LSP's End User Customer's Intra L = Freeze LSP's End User Customer's Both Intra and Inter	Populated if the LSP PIC freeze information is present. No response to this field indicates that PIC freeze is not setup for this end user.	N/A	C	Response: Required if information exists on CSI.
60	58	SGNL	Signaling Identifies the type of signaling requested.	2 a/n		LP = Loop Start E1 = E & M Type 1 E2 = E & M Type 2 E3 = E & M Type 3		N/A	C	Response: Required if information exists on CSI.
61	59	SSIG	Start Signaling - Identifies the type of start signaling requested.	2 a		LS = Loop Start GS = Ground Start WS = Wink Start DD = Delayed Dial IM = Immediate Dial	Only entries of "LS" or "GS" are allowed when SGNL is "LP".  Only entries of "WS", "DD", or "IM" are allowed when SGNL is "E1", "E2", or "E3".	N/A	€	Response: Required if information exists on CSI.
63	61	NAME	End User Name - Identifies the name of the end user to whom the directory is to be delivered.	25 a			Name in this field is not intended to be used for directory listings or directory assistance.		O	Required when TXTYP was 'T' (Listing only) or 'M' (CSI plus listing).
66	64	DDAPR	Delivery Address House Prefix - Identifies the prefix for the house number of the delivery address.	5 a/n				N/A	C	Response: Required if information exists on CSI.
67	65	DDANO	Delivery Address House Number - Identifies the house number of the delivery address.	8 N				N/A	C	Response: Required if information exists on CSI.

**Customer Service Information Record  
CLEC User Requirements**

OBF LSOG 4										
FIELD NUMBER	OBF FIELD NUMBER	FIELD NAME	FIELD DESCRIPTION	FIELD LENGTH	USAGE**	VALID ENTRIES	USAGE REQUIREMENTS * = Multiple iterations R = Required - Always transmitted C = Conditional - Query - Required or prohibited under specified circumstances specific to other fields. Response - Required if information exists on Customer Records. N/A = Not applicable	QUERY	RESPONSE	COMMENTS
68	66	DDASF	Delivery Address House Number Suffix - Identifies the suffix for the house number of the delivery address.	5 a/n				N/A	C	<i>Bell/South Response - For ex. 450 1/2 SW Main St W. SASF, DDASF, and LASF all refer to the data of 1/2 in this example.</i> Response: Required if information exists on CSI.
69	67	DDASD	Delivery Address Street Directional - Identifies the street directional of the delivery address.	2 a		E = East; W = West; N = North; S = South; NE = Northeast; NW = Northwest; SW = Southwest; SE = Southeast		N/A	C	Response: Required if information exists on CSI.
70	68	DDASN	Delivery Address Street Name - Identifies the street name of the delivery address.	50 a/n			Required when the delivery address differs from the service address, otherwise optional.	N/A	C	Response: Required if information exists on CSI.
71	69	DDATH	Delivery Address Thoroughfare - Identifies the thoroughfare portion of the street name of the delivery address.	10 a/n				N/A	C	Response: Required if information exists on CSI.
72	70	DDASS	Delivery Address Street Suffix - Identifies the street suffix to the street name of the delivery address.	4 a/n				N/A	C	<i>Bell/South Response - SASS, DDASS, and LASS all refer to the same data from the address information. For ex. 450 1/2 SW Main St W. In this example "W" is the data for these fields.</i> Response: Required if information exists on CSI.
73	71	DDALO	Delivery Address Location - Identifies additional location information about the delivery address, such as an apartment number, suite, floor, room, etc.	30 a/n				N/A	C	Response: Required if information exists on CSI.
74	72	DDADLO	Delivery Address Descriptive Location - Identifies additional location information about the delivery address, (e.g. the trailer behind the gas station)	100 a/n				N/A	C	Response: Required if information exists on CSI.
75	73	DDALOC	Delivery Address Locality - Identifies the locality or community where the directory is to be delivered.	35 a/n			The community name must be spelled out in full.	N/A	C	Response: Required if information exists on CSI.
76	74	DDAST	Delivery Address State/Province - Identifies the State/Province of the delivery address.	2 a				N/A	C	Response: Required if information exists on CSI.
77	75	DDAZC	Delivery Address Zip Code - Identifies the postal code of the delivery address.	5 N				N/A	C	Response: Required if information exists on CSI.
79	77	DIRTYP	Directory ID Type - Identifies the type of the directory (e.g. W, Y, B, O) to be delivered.	1 a/n			May indicate the white page directory, yellow page directory that a customer is requesting when there are separate white and yellow page directories and/or multiple yellow page directories; the business to business directory or the other book directory. For Cobound directories a code of 'W' will be used.  Required when YPPA code does not exist or is ambiguous.	N/A	C	<i>Bell/South Response - Yes, this field drives the type of directory delivered.</i> Response: Required if DIRQTYA is populated, otherwise prohibited.
80	78	DIRQTYA	Number of Directories for Annual Delivery - Identifies the number of directories to be delivered on an annual basis.	Up to 4 n				N/A	C	<i>Bell/South Response - DIRQTY - Identifies the number of directory type segments in this delivery address section. The DIRQTY field is not supported by BST.</i> Response: Required if DIRTYP is populated, otherwise prohibited.

**Customer Service Information Record  
CLEC User Requirements**

OBF LSOG 4										
FIELD NUMBER	OBF FIELD NUMBER	FIELD NAME	FIELD DESCRIPTION	FIELD LENGTH	USAGE**	VALID ENTRIES	USAGE REQUIREMENTS		COMMENTS	
							* = Multiple iterations			
							R = Required - Always transmitted			
							C = Conditional			
							Query - Required or prohibited under specified circumstances specific to other fields.			
							Response - Required if information exists on Customer Records.			
							N/A = Not applicable			
								QUERY		
								RESPONSE		
81	79	RTY	Record Type - Identifies the type of listing that exists with respect to pricing and tariffs.	3 a		1st Character (Area) F = Foreign L = Local S = Secondary listing 2nd & 3rd Char. (Type) AL = Additional listing AM = Additional main AS = Answer service CM = Client main CR = Cross reference listing ML = Main listing SP = Special Text AC - Alternate Call		N/A	C	Response: Required if information exists on CSI.
82	80	LTY	Listing Type - Identifies the type of listing that exists with respect to publication and Directory Assistance (DA) appearance rules.	1 n		1 = Listed - appears in DA and the directory 2 = Non-listed - appears only in DA 3 = Non-Pub - does not appear in the directory nor DA, customer never wants to be contacted		N/A	C	Response: Required if information exists on CSI.
83	82	TT-TDD	TTY or TDD Indicator - Identifies that this listing should have special TTY or TDD phrase included.	1 n		1 = TDD only 8 = TDD and voice		N/A	C	<i>This field is for TTY/TTD listing phrase (BST comment).</i> Response: Required if information exists on CSI.
84	82	STYC	Style Code - Identifies whether the listing is a straight line, caption header, etc.	2 a		CI = Caption Indent SH = SLU Header SI = SLU Indent SL = Straight Line		N/A	C	Response: Required if information exists on CSI.
85	83	TOA	Type of Account - Identifies the type of account for this listing.	2 a		B = Business Firm Name BP = Business Class, Person Name RP = Residence Class, Business Firm Name	Determines placement in split directories and directory assistance.	N/A	R	Response: Required if information exists on CSI.
86	84	LTN	Listed Telephone Number - Identifies the telephone number requested to be placed in the directory and/or quoted in directory assistance.	10 N				N/A	C	Required if information exists on CSI.
87	85	NSTN	Non Standard Telephone Number - Identifies a telephone number which is not in the standard North American Numbering Plan format, e.g., vanity numbers, Enterprise, 911.	20 a/n				N/A	C	Response: Required if information exists on CSI.
90	88	LNLN	Listed Name Last - Identifies the first word for business listings or the complete last name for residence listings.	50 a/n				N/A	C	Response: Required if information exists on CSI.
91	89	LNFN	Listed Name First - Indicates all except the first word for business listings or all of the first name or names and middle name/initials for residence listings.	100 a/n				N/A	C	Response: Required if information exists on CSI.

**Customer Service Information Record  
CLEC User Requirements**

OBF LSOG 4										
FIELD NUMBER	OBF FIELD NUMBER	FIELD NAME	FIELD DESCRIPTION	FIELD LENGTH	USAGE**	VALID ENTRIES	USAGE REQUIREMENTS * = Multiple iterations R = Required - Always transmitted C = Conditional - Query - Required or prohibited under specified circumstances specific to other fields. Response - Required if information exists on Customer Records. N/A = Not applicable	QUERY	RESPONSE	COMMENTS
92	90	LNPL	Listing Name Placement - Identifies the placement of the listing based on the LNLN field.	1 a		L = Letter Placement	Listing placement will default to word placement unless "L" (Letter Placement) is specified.	N/A	C	Response: Required if information exists on CSI.
93	91	PLA	Place Listing As - Identifies the special filing words that should be used instead of the listed name if the customer wishes to override the normal sequencing.	80 a/n			This is used, in particular for words that are numeric. May be in upper or lower case.	N/A	C	Response: Required if information exists on CSI.
94	92	DES	Designation - Identifies the professional designation phrase of the business listing.	25 a/n				N/A	C	Response: Required if information exists on CSI.
95	93	TL	Title of Lineage - Indicates a phrase used to designate lineage of a listed person, e.g. Jr., Sr., III, etc.	12 a/n				N/A	C	Response: Required if information exists on CSI.
96	94	TITLE1	Title of Address 1 - Identifies the title of address 1 of a directory listing user, e.g. Mr., Fr., DDS, etc.	12 a/n			May contain academic degree abbreviation.	N/A	C	Response: Required if information exists on CSI.
97	95	TITLE2	Title of Address 2 - Identifies the additional title of address of a directory listing user, e.g. Mr., Fr., DDS, etc.	12 a/n				N/A	C	Response: Required if information exists on CSI.
98	96	NICK	Listing Nickname - Indicates the listed person's nickname.	12 a/n			This is in addition to the Listed Name fields (LNLN, LNFN)	N/A	C	Response: Required if information exists on CSI.
101	99	LAPR	Listed Address House Prefix - Identifies the prefix for the house number of the listed address.	5 a/n				N/A	C	Response: Required if information exists on CSI.
102	100	LANO	Listed Address House Number - Identifies the house number of the listed address.	8 a/n				N/A	C	Response: Required if information exists on CSI.
103	101	LASF	Listed Address House Number Suffix - Identifies the suffix for the house number of the listed address.	5 a/n				N/A	C	Response: Required if information exists on CSI.
104	102	LASD	Listed Address Street Directional - Identifies the street directional of the listed address.	2 a		E = East; W = West; N = North; S = South; NE = Northeast; NW = Northwest; SW = Southwest; SE = Southeast		N/A	C	Response: Required if information exists on CSI.
105	103	LASN	Listed Address Street Name - Identifies the street name of the listed address.	50 a/n			If no street name exists, it may be a rural route, general delivery or other description for the delivery/listed destination.	N/A	C	Response: Required if information exists on CSI.
106	104	LATH	Listed Address Thoroughfare - Identifies the thoroughfare portion of the street name of the listed address.	10 a/n			Optional when the LASN is populated, otherwise prohibited.	N/A	C	Response: Required if information exists on CSI.
107	105	LASS	Listed Address Street Suffix - Identifies the street suffix to the street name of the listed address.	4 a/n				N/A	C	<i>Bell/South Response - SASS, DDASS, and LASS all refer to the same data from the address information. For ex. 450 1/2 SW Main St W. In this example "W" is the data for these fields.</i> Response: Required if information exists on CSI.

**Customer Service Information Record  
CLEC User Requirements**

OBF LSOG 4										
FIELD NUMBER	OBF FIELD NUMBER	FIELD NAME	FIELD DESCRIPTION	FIELD LENGTH	USAGE**	VALID ENTRIES	USAGE REQUIREMENTS * = Multiple iterations R = Required - Always transmitted C = Conditional - Query - Required or prohibited under specified circumstances specific to other fields. Response - Required if information exists on Customer Records. N/A = Not applicable	QUERY	RESPONSE	COMMENTS
109	107	LALOC	Listed Address Locality - Identifies the locality or community to be listed.	35	a/n		The community name must be spelled out in full.  Publishing appearance of community determined by local practices.	N/A	C	Response: Required if information exists on CSI.
112	110	LXTY	Listed Text Type - Identifies the type of the associated text that will appear in the directory to assist the end user.	3	a	AC = Alternate Call CR = Cross Reference ITX = Indent Text WPP = White Page Product Text  <i>DL = Designer Extra Line</i> <i>DLB = Designer Extra Bold</i> <i>DL S = Designer Extra Script</i> <i>LSC = Listing Set-Up Code</i> <i>SP = Special Text</i>	This is associated with an LTEXT element. "CR" is only valid if characters 2 and 3 of the RTY field are "CR". "WPP" is only valid if the WPP field is populated. "TNC", "TNL" and "TNR" are only valid if associated with a listing that has a telephone number and the OMTN field is not "0". There may be character restrictions based upon local practices and Internet standards for E-mail and Internet text. "ITX" and "ITD" are only valid if the DOI field is not "0", and if a listing has an "ITD" entry, it must immediately follow an "ITX" entry.	N/A	C	Response: Required if information exists on CSI.
113	111	LTXNUM	Line of Text Reference Number - Identifies each line of information with a unique number.	4	n		The LTXNUM is customer assigned.  Once LTXNUM is generated, it cannot be changed and is retained through completion of the request.  The values are to be assigned consecutively and must be unique throughout the request at the DLNUM level.  When multiple lines of text are requested for a single LXTY type, they indicate the sequence in which they are requested to appear.	N/A	C	Response: Required if information exists on CSI.
114	112	LTEXT	Listing Text - Identifies the descriptive or informative text that will appear in the directory to assist the end user.	250	a/n		This is associated with a listing line.  Used for text on special white page product, lines of telephone text, e-mail address or internet address text.	N/A	C	Response: Required if information exists on CSI.
116	114	SIC	Standard Industrial Classification - Identifies the primary function of a customer's business.	3	or 4 N		The codes are established by the U.S. Government.  The standard industrial classification codes are assigned to businesses as it relates to their type of primary business involvement.  May also appear on some residential listings.	N/A	C	Response: Required if information exists on CSI.

**Customer Service Information Record  
CLEC User Requirements**

OBF LSOG 4										
FIELD NUMBER	OBF FIELD NUMBER	FIELD NAME	FIELD DESCRIPTION	FIELD LENGTH	USAGE**	VALID ENTRIES	USAGE REQUIREMENTS * = Multiple iterations R = Required - Always transmitted C = Conditional - Query - Required or prohibited under specified circumstances specific to other fields. Response - Required if information exists on Customer Records. N/A = Not applicable		COMMENTS	
							QUERY	RESPONSE		
117	115	YPH	Yellow Page Heading Code - Identifies the heading under which a business listing will appear in the yellow pages.	6	N			N/A	C	<i>BellSouth response: YPH - Data Characteristics = 6 Numerics. BellSouth provides YPH &amp; YPHV together (code &amp; english). Response: Required if information exists on CSI.</i>
118	116	YPHV	Yellow Page Heading Verbiage Identifies the heading under which a business listing will appear in the yellow pages.	200	a/n			N/A	C	<i>BellSouth Response - The YPHV field is not supported by BST. Response - Required if information exists on CSI.</i>
119	117	ADI	Address Indicator - Identifies that listing address elements should be omitted from directory assistance and published directories.	1	a	Y = Omit address in DA and Directory		N/A	C	<i>Response - Required if information exists on CSI.</i>
121	119	DIRSUB	Directory Subsection - Identifies the subsection of a directory in which to place the listing.	35	a/n	Directory subsection name		N/A	C	<i>BellSouth Response - Yes, the DIRSUB field is supported by BST. Response - Required if information exists on CSI.</i>
122	120	DIRNAME	Directory Name - Identifies the name of a directory in which the listing exists.	35	a/n	Directory name		N/A	C	<i>BellSouth Response - DIRNAME - The DIRNAME field in the "Listing Indicator Section" is supported by BST. The DIRNAME field in the "Directory Delivery Section" is not supported by BST. Response - Required if information exists on CSI.</i>
123	121	DML	Direct Mail List - Identifies whether this listing is to be omitted from any direct mail lists.	1	a	Y = Yes		N/A	O	<i>BellSouth Response - Yes, the DML field is supported by BST. Response - Required if information exists on CSI.</i>
126	124	DLNM	Dual Name Listing - Indicates that this listing contains multiple first names, e.g. Smith, Betty & John and that both should appear in directory assistance.	1	a	Y = Yes		N/A	C	<i>Required when LNFM is a dual name, otherwise prohibited.</i>
127	125	BRO	Business/Residence Placement Override - Identifies an override of the normal placement of business or residence listings.	1	a	B = Place listing only in business section in directory and DA R = Place listing only in residence section in directory and DA		N/A	C	<i>Response - Required if information exists on CSI.</i>
129	127	WPP	White Page Products - Identifies information about the White Page Products, Signature Listings, Personality Logo and Lines of Distinction.	3	A	DB = Designer Bold DBP = Designer Bold Plus DS = Designer Script DSP = Designer Script Plus		N/A	O	<i>Response - Required if information exists on CSI.</i>

**Customer Service Information Record  
CLEC User Requirements**

OBF LSOG 4										
FIELD NUMBER	OBF FIELD NUMBER	FIELD NAME	FIELD DESCRIPTION	FIELD LENGTH	USAGE**	VALID ENTRIES	USAGE REQUIREMENTS * = Multiple iterations R = Required - Always transmitted C = Conditional - Query - Required or prohibited under specified circumstances specific to other fields. Response - Required if information exists on Customer Records. N/A = Not applicable	QUERY	RESPONSE	COMMENTS
132	130	ALI	Alpha/Numeric Listing Identifier Code Identifier assigned to each listing to uniquely identify a listing for a MTN from a customer.	3	A		Allows for multiple listings for the same MTN from a single customer.  Unique for life of listings and spans requests.  Used to relate listing request to confirmation and error detail.	N/A	C	Response - Required if information exists on CSI.
135		RESPC	Response Code - A code on the response transaction that represents what occurred on the associated query transaction.	3	n	001 through 500 - OBF recommended code values; 501 through 999 - Provider specific use	Field introduced in OBF issue 1671.  Non-OBF supported field for CSI. Field has been reconized by OBF as valid for other pre-order functions identified in the LSOG 120 practice.  Multiple iterations of this field may be provided as needed on response.		R*	See Response Code Matrix for defined values.
136		RESPD	Response Description - Identifies text used to clarify what exception or error occurred on the response for the associated inquiry transaction.	80	a/n		Field introduced in OBF issue 1671.  May be used in combination with the RESPC field to further clarify the condition encountered.  Non-OBF supported field for CSI. Field has been reconized by OBF as valid for other pre-order functions identified in the LSOG 120 practice.  Multiple iterations of this field may be provided as needed on response.		R*	See Response Code Matrix for defined values.